



Hosting Cancellation Policy

If you wish to terminate service for any item(s) on your invoice, you must submit your cancellation request via our online billing system at least ten (10) business days prior to your official renewal date in order to avoid being charged for a further renewal. If we do not receive your cancellation request by this time, you will be billed and responsible for this invoice in full.

Not using the service, not paying, or transferring service elsewhere is not the proper way to cancel your hosting service.

If you have any questions about your hosting services with us, please either contact your dedicated account manager or email us at billing@parador.com.